GARMENT TEST AND CARE LABEL APPROVAL POLICY

URBN TECH DEPT

OCTOBER 2023

VENDOR MANAGED CARE LABEL AND GARMENT TEST APPROVAL

❖ Vendors will select/apply care instructions independently, that they deem appropriate, using our existing care code library as a guide. Please refer to the Vendor Wash Care Guidance, pg 4-5. for preferred care codes by garment type/class.

❖ Suggested remedies or changes to wash care to address garment test failures can be found on pg 6-7.

❖ All care codes are translated by URBN and provided to both Labeltex and Checkpt to provide uniformity and eliminate typos and other errors. **CAUTION:** Fty will be responsible for the cost of replacing labels containing spelling errors or incorrect translations

❖ Clearly wrong, impracticable or misleading labels will not be accepted, and vendors will be asked to take necessary steps to correct.

❖ Care Labels must be verified by a passing bulk garment testing prior to shipping. **CAUTION:** If there is no passing GARMENT test report or if the report entered in the tech pack is failing, vendors will be required to provide a passing report or change the care label. Shipping without approval may lead to a chargeback.

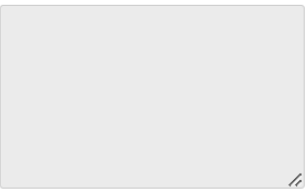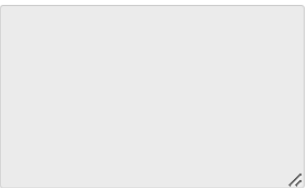❖ Fabric tests may not be used in place of Garment Tests.

SUBMITTING GARMENT TEST REPORTS

Vendors should upload the bulk garment test report, Image of the bulk care label and a snapshot of Fiber Content and Flammability Test results from the Bulk Garment Test Report. The complete garment test is also required to be uploaded for TOP Approval.

VENDOR WASH CARE GUIDANCE

Preferred Wash Care	WASH	BLEACH	DRY	IRON	DRY CLEAN	Special instruction
DEFAULT CARE	Machine wash cold with like colors	Use Non-Chlorine Bleach only	Tumble Dry Low	Low Iron	May be Dry Cleaned	
if Color Transfer	Machine wash cold Seperately	Use Non-Chlorine Bleach only	Tumble Dry Low	Low iron	May be Dry Cleaned	X
if Graphic or Embroidery	Machine wash cold with like colors	Use Non-Chlorine Bleach only	Tumble Dry Low	Low iron	*May be Dry Cleaned	turn inside out do not iron embellishment
Sweaters or High shrinkage	Machine wash cold Delicate with like colors	Use Non-Chlorine Bleach only	Reshape & lay flat:knits Line dry: wovens	Low Iron	May be Dry Cleaned	X
Delicate Garment/Linen	Machine wash cold Delicate with like colors	Use Non-Chlorine Bleach only	Reshape and lay flat or Line dry	Low Iron	May be Dry Cleaned	X
Casual Embellished	Machine wash cold Delicate with like colors	Use Non-Chlorine Bleach only	Reshape and lay flat or Line dry	Low Iron	Cleaned unless embellishment fails Do Not DC	place in mesh bag

VENDOR WASH CARE GUIDANCE, 'CTD

Preferred Wash Care	WASH	BLEACH	DRY	IRON	DRY CLEAN	Special instruction
Casual Embellished	Machine wash cold Delicate with like colors	Use Non-Chlorine Bleach only	Reshape and lay flat or Line dry	Low Iron	Cleaned unless embellishment fails Do Not DC	place in mesh bag
Lingerie/ Foundations	Hand wash cold Seperately	Use Non-Chlorine Bleach only	Reshape and lay flat or Line dry	Do not Iron	May be Dry Cleaned	place in mesh bag as needed for embellishment
Special Dresses	NOT APPROPRIATE	NOT APPROPRIATE	NOT APPROPRIATE	Low Iron	*Dry Clean Only	X
Special Garments Embellished	NOT APPROPRIATE	NOT APPROPRIATE	NOT APPROPRIATE	Low Iron	*Dry Clean Only	X
Tailored Jackets/Outerwear Leather/ Fur	NOT APPROPRIATE	NOT APPROPRIATE	NOT APPROPRIATE	Low Iron	*Dry Clean Only	X
Metal trims, metallic yarns/ finshes	Hand wash cold Seperately	Use Non-Chlorine Bleach only	Reshape and lay flat or Line dry	Low Iron	*Do not Dry Clean	

* Lab Test Dry Clean only for the following: bead/ sequin embellishment, foil yarns, coated fabric, pvc, faux leather, fur, leather, painted trims

Care Symbols/Care Instructions

Both care symbols and written care instructions need to appear on all apparel labels.

All vendors must use the EN ISO 3758 symbols recognized by the International Association for Textile Care Labeling.

Care instructions must be written in both English and French.

The symbols **must** appear in the following order: *washing, bleaching, drying, ironing, and professional care*

SUGGESTED REMEDIES FOR TEST REPORT FAILURES

General Appearance after Home Laundering
    Failure= Noticeable Color loss or Unsatisfactory appearance
    Remedy= Change care to Dry clean Only. Retest

Flammability
    Failure= Class 2 or higher
    Remedy= Email Production team with Tech Design on CC.

General Appearance after Dry Clean
    Failure= Noticeable Color loss or Unsatisfactory appearance
    Remedy= Change care to Do not Dry Clean, as long as Home Laundering Test Passes. If Home Laundering also fails, Email Tech Design for final care approval. No need to retest.

Pilling
    Failure= 2.5 or less (Changing from 3 for all categories)
    Remedy= Mail Tested Sample to attention Production Team. Direct Email to PD and production with Tech Design on CC. Production/PD are responsible for providing final resolution.

Crocking/Rubbing Dry or Wet
    Failure= Doesn't meet Dry: Grade 3; Wet: Grade 3, except dark colors Grade 2 +/- .5
    Remedy= Review degree of staining when tested specimen is rubbed on white paper. If staining is noticeable, request approval for disclaimer hangtag or label from production. Email production for approval to add label or hangtag.

Fiber Content
    Failure= Does not Meet Requirements of "Single Fiber No Tolerence, Blends +/- 3%"
    Remedy= Ensure Care Label matches tested content. If Care Labels have been produced, email production team directly for direction/comment.

SUGGESTED REMEDIES FOR TEST REPORT FAILURES

Stretch and Recovery

    Failure=   Doesn't meet requirements of

1-5%: Measure growth after 60mins. Pass or fail based on growth. Growth maximum is 7%

5-10%: Measure growth after 30mins. Pass or fail based on growth. Growth maximum is 5%

+10%: Measure recovery after 30 seconds. Pass or fail based on recovery. Recovery: Minimum 85%

    Remedy= Email Tech Designer

Tear Strength-

    Failure= Doesn't meet requiments of "

Less than 2.4oz/sq. yd (82gsm): 1.5lbs Min.

2.4-4.0 oz/sq. yd (82-136gsm): 2.0lbs Min

4.1-6.0 oz/sq. yd (136.1 -203gsm): 3.0lbs Min.

6.0 - 7.9 oz /sq yd: 4.0 lb min

8.0 - 9.9 oz /sq yd: 6.0 lb min

Above 10.0 oz /sq yd: 7.0 lb min

Lining and pocketing: 2.0lbs Min

    Remedy= Email Technical Designer.