

CARE CODE POLICY

URBN TECH DEPT

OCTOBER 2020




SUGGESTED CARE VS APPROVED CARE

- ❖ Care codes are selected at first fit approval by tech based on the care suggested on the FDS, ALONG WITH special considerations for trim or other treatments on the garment.
- ❖ All care codes are translated and provided to both Labeltex and Checkpt to provide uniformity and eliminate typos and other errors. **CAUTION:** Fty will be responsible for the cost of replacing labels containing spelling errors or incorrect translations.
- ❖ Suggested care must be verified by bulk garment testing prior to shipping. Once verified, it is called the APPROVED care code. **CAUTION:** It is possible that a suggested care does not pass garment testing.
- ❖ In some cases, tech will update the suggested care to align with garment testing where necessary. **CAUTION:** It is still possible that tech may not follow the care exactly as stated in the test report. It is important that care labels match the APPROVED care as determined by tech.
- ❖ If fty orders care labels prior to verifying care with tech, they are responsible for correcting the labels before shipment. **CAUTION:** If they choose not to change labels, there may be a chargeback issued in the DC.

APPROVED CARE

Once a care code has been approved, it will be updated in the testing and care page.

Detail							
<input type="checkbox"/> Standard Type	Code	Type	Attachment	Care Label	Comments	Results	
<input type="checkbox"/>	CARE	MWC12	MACHINE WASH COLD	<div><div>MACHINE WASH COLD WITH LIKE COLORS DO NOT BLEACH TUMBLE DRY LOW LOW IRON AS NEEDED MAY BE DRY CLEANED</div><div></div></div>			CARE-APPROVED